

APPENDIX 1

APPENDIX 1: Entry Fees for the Museum of Oxford (MOX) Galleries January 2026 - 31 March 2027

1. In order for MOX to be able to better understand and serve our customers and report to funders, all tickets and passes must be issued/reported through the ticketing system.
2. The minor changes added by the Director of Communities and Citizens are in italics below.
3. List of **charges for entry** into MOX galleries:

Fee	What is included
£4 – day ticket	Standard price for day ticket adults aged 18 and over
£2 – day ticket	Concessionary price for: <ul style="list-style-type: none"> • young people aged 5-17 years inclusive • students – part time and full time of any age • non-Oxfordshire based school bookings • Blue Light card holders

4. List of **free entry** options and who is eligible:

Free entry options	Who is eligible?
Free entry – day ticket	Free day ticket for: <ul style="list-style-type: none"> • Children under 5 • Oxfordshire school bookings • Carers with a Disabled visitor • Attendees at pre-booked museum events / activities • Oxford City Council employees • Civic Guests • Museum Association and Art Pass members
Year free entry pass (12 months from date of confirmation)	<p>The following people are entitled to a year free entry pass:</p> <ul style="list-style-type: none"> • Those who are registered Blind/Disabled • Foster Carers • Asylum Seekers, refugees and other people seeking sanctuary <p>People in receipt of the following state support are also entitled to a year free entry pass:</p> <ul style="list-style-type: none"> • <i>Council Tax Reduction Scheme (please note this does not include Single Person Discount)</i> • <i>Severe Disablement Allowance</i> • <i>Disability Living Allowance (DLA) or Personal Independence Payment (PIP)</i> • <i>Housing Benefit</i> • <i>Universal Credit – Housing Element</i>

	<ul style="list-style-type: none"> • <i>Pension Credit</i> • <i>Carer's Allowance</i> • <i>Those living in homeless pathway accommodation</i> • <i>Those supported by Council commissioned services providing Homelessness support</i>
Year free entry pass plus one free day ticket for a guest when in attendance with the year free entry pass holder	<ul style="list-style-type: none"> • <i>Volunteers who regularly assist the museum e.g. for front of house, workshops, tours, Museum Development Trust trustees and people who have volunteered a significant amount of time towards a community exhibition/project etc.</i>
Free pass plus one free day ticket for the duration of the display of a donated object	<ul style="list-style-type: none"> • <i>Those who have donated an object whilst it is on display</i>
12 free days per year	<ul style="list-style-type: none"> • Free entry for everyone on fixed free entry dates spaced throughout the year and published on the museum website

5. Easy read **summary:**

Ticket Type	Price	Who Qualifies
Adult Day Ticket	£4	Ages 18 and over
Concession Day Ticket	£2	Ages 5–17, students, non-Oxfordshire schools, Blue Light holders
Free Day Ticket	£0	Under 5s, Oxfordshire schools, carers, event attendees, Oxford City Council staff, civic guests, MA/Art Pass members
Free Annual Pass	£0	Blind/disabled, foster carers, asylum seekers, <i>certain benefits recipients</i>
Volunteer Pass (+1)	£0	Regular volunteers, <i>community contributors who have volunteered a significant amount of time for MOX</i>
12 Free Days	£0	Everyone on published dates

6. To qualify for **concessionary entry**, the following eligibility evidence may be required to be shown:

Who	Eligibility evidence
<ul style="list-style-type: none"> • Young people aged 5-17 • Students (part time and full time of any age) • Non-Oxfordshire based school bookings • Blue Light card holders 	<ul style="list-style-type: none"> • <i>Birth/adoption certificate, passport, NHS card, child benefit letter, letter from school, ZIP Oyster card</i> • <i>University or college student card, international student ID card (ISIC), TOTUM card, NUS Extra card</i> • <i>Letter on school headed paper</i> • <i>Blue Light card</i>

7. To qualify for a **free entry day ticket** the following eligibility evidence may be required to be shown:

Who	Eligibility evidence
<ul style="list-style-type: none"> • Children under 5 • Oxfordshire school bookings • Carers with a Disabled visitor • Attendees at pre-booked museum events / activities • Oxford City Council employees • Civic Guests • Museum Association and Art Pass members 	<ul style="list-style-type: none"> • <i>Birth/adoption certificate, passport, NHS card/red book, child benefit letter, letter from nursery</i> • <i>Letter on school headed paper</i> • <i>The Carer is accompanying a Disabled visitor – no ID required</i> • <i>Ticket to events / activities</i> • <i>Staff ID badge</i> • <i>Guest/s are escorted by Councillor or Member of staff with ID badge</i> • <i>Museum Association / Art Pass cards</i>

8. To qualify for a **year free entry pass** the following eligibility evidence may be required to be shown:

Who	Eligibility evidence
People who are: <ul style="list-style-type: none"> • Registered Blind/Disabled • Foster Carers 	<ul style="list-style-type: none"> • <i>Blue badge, Severe Disablement Allowance, Disability Living Allowance (DLA) award letter, Personal Independence Payment (PIP) award letter, attendance allowance, Employment and support allowance</i> • <i>Foster carer approval letter, delegated authority form, letter from social worker, fostering agency ID card, carer's allowance confirmation</i>

<ul style="list-style-type: none"> • Asylum Seekers, refugees and other people seeking sanctuary; people with humanitarian and other types of protection; individuals under resettlement schemes (Ukraine, Hong Kong BN(O), Afghan, Vulnerable Person Resettlement Scheme), clients supported by Sanctuary organisations • Living in homeless pathway accommodation and being supported by Council commissioned services providing Homelessness support • In receipt of the additional state support 	<ul style="list-style-type: none"> • <i>ARC card, BRP card, NASS/ASPEN Card, Bail 101 letter, Section 20 letter, Section 95 letter, Home Office status letter, letter from a recognised Local Sanctuary organisation; UK eVisa details (via UKVI account) showing: Refugee status, Humanitarian protection, Ukraine Scheme / Hong Kong BN(O) visa</i> • <i>By referral by an organisation that works with people living in homeless pathway accommodation using our online form.</i> • <i>Council Tax Reduction Scheme award (please note this does not include Single Person Discount), Housing Benefit award, Universal Credit award for the Housing Element, Pension Credit</i>
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9. To qualify for a **year free entry pass plus one free day ticket** for a guest when in attendance with the year free entry pass holder the following eligibility evidence may be required to be shown:

<ul style="list-style-type: none"> • Volunteers who regularly assist the museum e.g. for front of house, workshops, tours etc. • <i>Members of the community who have volunteered a significant amount of time to create a community exhibition</i> • <i>Members of the community who have volunteered a significant amount of time to take part in a MOX-led community project</i> 	<ul style="list-style-type: none"> • <i>Database maintained with regular management approvals</i> • <i>Database maintained with regular management approvals</i> • <i>Database maintained with regular management approvals</i>
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